

Install Information

The following is required to be on-site/completed **prior to the arrival of install crew(s)**. Failure to have any of the below completed may result in a service fee.

Unobstructed Access:

- Please ensure all tripping hazards are minimized and close access to the work area is provided.
- Our installers will be moving heavy materials and working with potentially dangerous tools. Please avoid the direct work area.
- When applicable, please clear away snow and ice from walkways/driveways to ensure the safety of our installers and your new countertops.

Sinks, Faucets, & Appliances:

- All sinks are required on-site
- All items are required to be removed from sink cabinet(s) by subcontractor.
- Faucets, soap dispensers, RO faucets etc. are required on-site with location of hole specified.
- Cook-top are required on-site.
- Gas stove are required to be disconnected.
- All appliances in or around the work area are required to be either moved, or protected by subcontractor. Damage to appliances that are not protected will **not** be the responsibility of Urban Granite Ltd.
- Urban Granite Ltd. Is not responsible for any plumbing or electrical work.
- Urban Granite Ltd. recommends letting your sinks set for a minimum of 24 hours before hooking up plumbing.

Countertop Support:

- All support brackets etc. must be installed by sub-contractor.

Backsplash:

- A second site measure and install may be required depending on site conditions.
- In the case of **full height splash**, please do not hook up your plumbing until all splash has been installed. Urban Granite Ltd. Will not be held responsible for additional plumbing costs if plumbing is hooked up prior to splash being completed.

Existing Countertops & Cabinets:

- Existing countertops, sinks, and faucets must be completely removed by subcontractor, unless otherwise noted (ie. Urban Granite Ltd. is doing the removal).
- Cook-tops and gas stoves are required to be disconnected and removed by subcontractor. Please ensure gas is shut off.
- All drawers must be removed and cabinets must be cleared.

Dishwashers:

- Side Mount: Install screws through the dishwasher side mount brackets into the adjacent cabinets.
- Top Mount: Being that screws cannot be directly mounted into granite countertops, it is recommended that you use silicone to adhere a piece of cabinetry wood to the bottom of the granite. You can then secure the top mount brackets to the wood using screws.
- Please refer to your dishwasher instruction manual for specific manufacturer instructions.

What time will the installers arrive?

- Install appointments are scheduled to a day and not a specific time. If requested, the installers can contact you prior to their arrival.

If you have any questions or concerns, please contact your job coordinator.



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